

MINH CHAU NGUYET PHAM

(716)-225-3174 | phamchaunguyetminh@gmail.com | [linkedin.com/in/minhpham02](https://www.linkedin.com/in/minhpham02) | cpham3@una.edu | www.nurseminh.com

EDUCATION

University of North Alabama
Bachelor of Science in Nursing

- GPA: 3.61

Florence, AL
August 2022 – December 2025

Erie Community College

Associate's degree in Pre-Nursing Studies

- GPA: 4.0

Buffalo, NY
September 2021 – May 2022

EXPERIENCE

Panda Express Restaurant Group

Part-Time Front of House Position/Fast Food Cashier

- Skills: Customer service, Customer support, Communication, Cashier help, Problem-solving.
- Serve food for dine-in customers, mainly staying in a cashier position, managing and preparing online orders before pick-up time.
- Actively communicate with co-workers in both Front of House, Back of House positions, and Managers to immediately prepare new food in rush hours.
- Help customers to immediately solve their problems such as requests for cash payment, exchange or refund for unqualified food, missing online orders, credit and debit card transaction failure, etc.

Florence, AL
January 2023 – December 2023

Chick-fil-A Restaurant

Part-Time Fast Food Cashier

- Skills: Customer service, Customer support, Communication, Cashier help, Problem-solving.
- Served food for dine-in customers, mainly stayed in a cashier position, sometimes stayed in the Back position, managing and preparing online orders before pick-up time.
- Flexible cooperated with co-workers in both preparing orders and distributing working tasks.
- Helped customers to solve problems with their orders immediately.

Florence, AL
September 2022 – December 2022

Rensei Education Center

Part-Time Teaching Assistant

- Course: Funex - Basic biology and chemistry experiments for elementary students.
- Skills: Elementary education, Biology, Introductory Chemistry, Classroom management, Classroom activity arrangement, Problem-solving.
- Prepared and set up activities for the lecture, helped the main teacher manage the classroom during lecture time, and managed and controlled students during experiment time to make sure no risk may occur for them.
- Reached out to each student to address their problems or concerns about the lecture topic.

Ho Chi Minh City, Vietnam
September 2020 – January 2021

PROJECTS

Epidemiology Project

BI-302 Individual Project

- Individual project for BI-302 course (Clinical Microbiology) which was required to research and present about the COVID-19 pandemic in Vietnam including how culture and people groups impacted and spread the pandemic, how the healthcare system, economy, politics can affect the crisis management of COVID-19 pandemic in Vietnam.

Florence, AL
June 23, 2023 – June 30, 2023

System Project

BI-302 Group Project

- A group project for BI-302 course (Clinical Microbiology) which was required to research and present the human digestive system including Anatomy and Physiology of this system, 3 main types of viruses that cause Gastroenteritis in humans, and treatments.

Florence, AL
June 10, 2023 – July 1, 2023

CERTIFICATION AND SKILLS

- **Certification: Basic Life Support (CPR and AED)** for Healthcare Providers (BLS) **from American Heart Association.**
- **Languages:** English (Full professional proficiency), Vietnamese (Native or bilingual proficiency).
- **Social:** Communication, Time Management, Team Work, Presentation, Critical thinking.
- **Medical:** Basic chemistry, Introductory biology, General and Developmental Psychology, Medical mathematics, Medical terminology, Human biology, Human anatomy and physiology, Clinical microbiology, Pathophysiology, Nutrition education, Biostatistics
- **Nursing:** General health assessment, Glasgow coma scale, Triage, Basic nursing skills (IV fluid, injection, vital signs, ADL assistance, etc), Clinical care and judgment, HIPPA, Assisted living, Patient safety.

HONOR AND AWARDS

- **One-time Hilda B. Anderson Nursing Endowed scholarship** for \$3500 for **Spring 2024** by the **ACONHP Student Scholarship Committee.**
- **Dean's List** Certificate of Excellence for **Fall 2022** and **Fall 2023** Semester by the **University of North Alabama.**
- **Dean's List** Certificate of Excellence for **Fall 2021** and **Spring 2022** Semester by **Erie Community College.**